

At Artin_Black, we strive to provide you with the highest quality products and exceptional customer service. Please take a moment to review our return policy to ensure a smooth shopping experience.

Personalized Items: Due to the unique nature of personalized products, they are not eligible for returns or exchanges. We craft each personalized piece with meticulous care to your specifications.

Damaged Items: In the unfortunate event that your item arrives damaged during transit, please contact us within 7 days of receiving the product. We kindly request that you provide us with clear photos of the damaged item and its packaging. We will work closely with you to find a suitable solution, whether it be a replacement or recovery.

How to Request a Return: For personalized items, if you wish to initiate an exchange, please contact our customer support within 7 days of receiving your order. You may be responsible for return shipping costs.

Refunds and Processing: Once your return is received and inspected, we will notify you of the approval or rejection of your refund.

We are dedicated to ensuring your satisfaction with every purchase from Artin_Black. If you have any questions or concerns about our return policy, please feel free to contact our customer support team. Your happiness is important to us!